

## News on the <u>GO!</u>

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## Lost/Stolen Debit Card?

It can happen to any of us. We make a purchase or withdraw money from the ATM and leave our card behind. Or, someone decides to help themselves to your debit card number to make an online purchase.

#### DON'T PANIC.

Easily turn your debit card on or off, 24/7 by:

- calling 417/256-2147 or 1-888-256-9141 during regular business hours. After hours, call 800-791-2525
- enrolling your card in the My Mobile Money app on your smart phone. Ask any customer service representative for details.

West Plains Bank and Trust Company

**JANUARY 2019** 

# Happy New Year!

Hello Everyone,

I hope you had a wonderful Christmas and a Happy New Year with the warmth of family and friends around you during the holiday season.

We had a lot of fun on our trips during 2018. I think you are going to enjoy the great trips slated for 2019.

I look forward to seeing as many of you as can make it on the bus this year. It is always a good time for catching up with old friends and making new friends as we travel together.

Happy New Year, Cheryl Finley, GO Club Coordinator

#### **Annual Valentine Party—Feb. 14, 2019**

Mark your calendar for the annual GO Club Valentine Party to be held at the West Plains Public Library, Thursday, Feb. 14, 2019, from 2 to 4 p.m.

Enjoy desserts and be sure to bring a Valentine to be put into the basket to share. Jim McFarland will be our guest, giving a virtual history tour of West Plains and the surrounding area. You won't want to miss it!

Watch for a reminder postcard in the mail closer to the event. Call 417.256.2147 with your reservation by Feb. 7.



#### Samson at Sight & Sound Theater—March 28, 2019

Many have asked to go to the Sight and Sound Theater in Branson, Mo., to see Samson. Warmer weather and longer days should make this a fun time. So, here we go!

We will depart at 8 a.m. for Branson to enjoy some shopping and lunch on your own. We will travel to the theater for a 1 p.m. backstage tour, followed by the show at 3:30 p.m. After the show, we will stop for dinner before heading back to West Plains.

Call or stop by any branch to make your reservation for this trip. Seats are expected to fill quickly! Full payment of \$124 is required with booking by Feb. 12, 2019.



Set custom card controls with My Mobile Money Access.



#### Fixer Upper/Pioneer Woman Adventure—April 8-12, 2019

Check out what's happening with Chip and Joanna Gaines and The Pioneer Woman!

**Day 1, Monday** - Depart West Plains. Lunch on your own enroute to Frisco, Texas, Drury Inn & Suites Dallas/Frisco. Drury Kickback Reception and dinner on your own.

Day 2, Tuesday – Breakfast at hotel. Depart for Waco, Texas. Visit Magnolia Market, lunch on your own. Visit Texas Rangers Hall of Fame & Museum—dedicated to the history and lore of the legendary Texas Rangers, the oldest state law enforcement agency in the nation. Check in Courtyard Marriott – downtown Waco, Texas, for two nights. Private, catered dinner and selfguided tour at the Dr. Pepper Museum.

Day 3, Wednesday - Breakfast at the hotel. HGTV kind of day—Fixer Upper adventure with local guide. Our day will include JDH Iron Design, Earle-Harrison House, Harps Design, Baylor University, Fixer Upper Homes

(drive by only) and other sights related to the Fixer Upper show. Lunch on your own while exploring downtown Waco (The Silo District Trolley), River Square Center, or revisit Magnolia Market. Dinner on your own at River Square Center.



Day 4, Thursday - Breakfast at Magnolia Table. Reservations not accepted. You will be given \$15 and seated in regular tables. Depart for Pawhuska, Okla., with lunch break on your own. Visit The Pioneer Woman Mercantile, a destination bakery, deli, and general store in the heart of Osage County, Okla. Dinner at Pioneer Woman Event Venue with 4 course

meal – appetizer, salads, entrees, and desserts (and drinks). Depart for Bartlesville, Okla.; check into the Fairfield Inn.

Day 5, Friday – Breakfast at hotel; depart for Joplin, Mo. Explore Sandstone Gardens, a 50,000 square foot showroom, inspired by the architecture and gardens of a turn-of-the-century estate. Lunch at Sandstone Bistro, then departure for home!

Cost for this five day trip: double \$949 per person; single \$1,209; triple \$889; quad \$839. Includes – motor coach transportation, 4 nights' accommodations, hotel bag porterage (one bag per person), 7 meals, tours and admissions per itinerary, applicable taxes & gratuities. Travel protection available upon request.

A deposit of \$300 will hold your space on the bus with **final payment due Feb. 15, 2019**. You will receive a final itinerary with luggage tags before departure.

#### Casino Fun Trip—July 23-24, 2019

Join the GO Club for a fun, two-day trip to Downstream Casino and Buffalo Run Casino

We will depart West Plains at 9 a.m. on Tuesday, July 23, 2019, for Downstream Casino. You will enjoy an afternoon and evening of play (\$15 in free play), followed by a complimentary dinner buffet.

The next morning, we will depart at 9:30 a.m. for Buffalo Run Casino. Our five-hour

stay will include \$10 in free play and a \$5 meal voucher. We will depart for home at 3 p.m.

Cost for this fun trip is \$99 per person for double occupancy, \$134 per single. Call today to book your space for this trip, which fills up early. A \$25 deposit is required to reserve your place with final payment due June 14, 2019.



#### If It Walks and Talks Like a Scam, It's Probably a Scam

Did you receive a check from someone asking for money back? In all cases—THAT'S A SCAM!

If you deposit a fake check, money will appear to be in your account because by law, banks are required to make deposited funds available quickly. It may take days for the bank to learn the check is bad, which

means the scammer has your real money and you end up having the repay the bank.

Avoid scams by being wary. Contact your bank before you act. Never send money back to someone who sent you a check.

If you sell an item to someone you don't know, especially online, don't accept a

check for more than your selling price and consider using an online payment service.

If you spot a scam, call your friends at West Plains Bank and Trust Company for advice or contact the Federal Trade Commission directly by visiting ftc.gov/complaint.

Source: American Bankers Association

#### Princess Alaska Denali-Aug. 21-31, 2019

Several have asked, when is GO Club going back to Alaska? Here we go!

Day 1—Depart for St. Louis Airport for our flight to Fairbanks, Alaska. Meet Princess Cruises Representative and transfer to Fairbanks Princess Lodge for overnight stay. Day on your own.

Day 2—Fairbanks/Denali National Park. Breakfast at lodge followed by cruise along the Chena River on a Sternwheeler Riverboat. Later, depart for Denali National Park via a scenic motor coach to Denali Princess Wilderness Lodge.

Day 3—Denali National Park, which offers excellent chances for seeing wild-life including moose, wolves, caribou, Dall sheep and grizzly bears. View the tallest peak in North America, Denali (formerly Mount McKinley), which means "the tall one" is a name derived from Koyhkon, a language traditionally spoken by the Athabascan people of Alaska.



Day 4—Whittier, Alaska. Scenic rail journey through some of the best wilderness in the Great Land on exclusive Direct to the Wilderness rail service. In Whittier, board the Royal Princess, for the beginning of your unforgettable cruise.

Day 5—Hubbard Glacier Cruising. Nicknamed the "Galloping Glacier," this east Alaskan glacier is rapidly advancing toward the Gulf of Alaska into a pristine area known as Disenchantment Bay. Largest tidewater glacier in North America measuring 76 miles long and plunging 1,200 feet into the depths of the bay. Its immense beauty and phenomenal blue hues are enchanting from afar. As your cruise ship draws closer its towering surface really impresses, dwarfing even the uppermost deck on your ship at a whopping 40 stories high. Snowcapped mountains serve as a glorious backdrop for prime viewing of the glacier calving—it often expels icebergs the size of 10-story buildings (imagine the splash). The area also is renowned for wildlife—whales, harbor seals and otters swim, brown bears, moose and black-tailed deer roam ashore, and a wide variety of seabirds soar the sky.

Day 6—Glacier Bay Cruising. Cruise the ice studded fjords of Glacier Bay for a full eight hours. This national park and preserve boasts some of the world's most spectacular tidewater glaciers, such as Margerie Glacier, which often drops colossal chunks of ice into the sea. See abundant wildlife—humpback whales, sea otters, porpoises, harbor seals, black bears, mountain oats, bald eagles and large colonies of seabirds.

Day 7—Skagway was the gateway to the gold field for the thousands who flocked to Alaska and the Yukon with the hope of striking it rich. Over 100 years ago, the White Pass route through the Cast Mountains and the shorter but steeper Chilkoot Trail were used by countless stampeders. Many a would-be miners perished on the treacherous Chilkoot Trail. The gold rush was a boon and by 1898, Skagway was Alaska's largest town with a population of about 20,000. Today it has less than 1,000 residents but still retains the flavor of the gold rush era.

Day 8—Dock and spend time in the Capitol City of Alaska, Juneau, famous not only for gold and government but also for its breathtakingly beautiful glaciers and stunning views of both water and mountains. You can book excursions to visit the glaciers take a nature hike trail, spend time just enjoying the views.

Day 9—Ketchikan, known as Alaska's "First City," because it's the first major community travelers come to as they

journey north. Located on an island, Ketchikan began life as an Indian fishing camp. Be impressed with both the scenic town and its surroundings, especially Misty Fjords National Monument.

Day 10—Inside Passage Cruising, one of the most scenic sea-lanes in the world, and one of the few where deepdraft vessels can sail close to steep mountain walls. Unbelievable scenery, with forests in a hundred shades of green, tumbling turquoise glaciers, and evocative towns loaded with history, culture and adventure.

Day 11—Vancouver, BC; Princess Cruises will provide transportation back to the Vanouver Airport for our flight back to St. Louis. Board the motor coach back to West Plains.



Call 417.256.2147 to reserve your place. Per Person Prices are as follows: Interior Stateroom \$4835 double, \$6695 single; Balcony Stateroom \$5910 double, \$8870 single. Cost includes: one night lodging in St. Louis, all airport and cruise ship transfers, round trip airfare from St. Louis, 3 nights accommodations in Alaska, rail from Denali to Whittier, Nature History Tour in Denali National Park, 7 Night voyage of the Glaciers Cruise, all meals and entertainment onboard ship, shipboard gratuities, luggage handling. You will receive final documents with complete itinerary approximately 10 days before departure. A deposit of \$1000 per person is required with reservation, second payment of \$600 per person is needed by Jan. 25, 2019. Final payment due May 20, 2019. Contact Cheryl Finley with questions at 417-256-2147.

**NOTE:** A passport is required for this trip!



**Every Customer Leaves a Friend.** 

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### 2019 Upcoming Events

**Feb. 14, 2019, Annual Valentine Party**—At the West Plains Public Library, 2 to 4 p.m.; guest Jim McFarland will give a virtual tour of the history of West Plains and the surrounding area. Call with reservation by Feb. 7.

Mar. 28, 2019, Samson at Sight and Sound Theater—Travel to Branson for shopping, lunch, backstage tour, show and dinner. Call to reserve by Feb. 12 with full payment required at booking.

**April 8-12, 2019, Fixer Upper & Pioneer Woman Adventure**—deposit due by Jan. 21, 2019. Full payment due by Feb. 15.

July 23-24, 2019, Casino Fun Trip—Downstream and Buffalo Run Casinos. Final payment due June 14.

**Aug. 21-31, 2019, Alaskan Land and Cruise Tour**—See beautiful landscapes and wildlife. Deposit due by Jan. 25, 2019

Sept. 27, 2019, Annual GO Club Picnic— More details to come.

**Fall 2019, Mystery Trip**—Watch for details in the next issue of *News on the GO!* 

All trips depart from the parking lot behind the West Plains Post Office and directly across from the West Plains Civic Center. For additional information or to reserve your seat on a GO Club excursion, call GO Club Coordinator Cheryl Finley at 417.256.2147.

